T LOVE HOME CARE SERVICES

FREE MEDICAID CHECKLIST

Indiana Medicaid Home-Care Questions Checklist

Have Indiana Medicaid? Start with the right questions. Use this checklist when you speak with your case manager, so you understand next steps for authorized in-home support.

How to use this worksheet: Ask your case manager each question and write the answer in the space provided. Keep this sheet with your care records.

Questions for your case manager

1. Which Medicaid program am I enrolled in?
2. Who is my case manager and how can I reach them?
3. Are non-medical personal care, companion or homemaker services covered?
4. Are specific authorizations or service-plan updates needed?
5. What hours or tasks are currently authorized?
6. Can I select or change my provider?
7. Does the provider participate in my plan or network?
8. When may an approved service start?
9. What should I ask about transportation coverage, if relevant?
10. What written confirmation or next steps will be supplied?

Please note: Your plan and case manager determine coverage and authorization. T Love does not make eligibility or payment decisions. T Love Home Care Services provides non-medical home care (companionship, personal care, homemaker, private duty and non-medical transportation) in Allen and Marion counties, Indiana.

T LOVE HOME CARE SERVICES

FREE MEDICAID CHECKLIST

Indiana Medicaid Home-Care Questions Checklist

My notes and next steps

1. Case manager / adviser name and phone

2. Date I called and what I learned

3. Documents I still need

4. My next step and the date

Indiana Medicaid information: in.gov/medicaid. Your case manager is the best source for what your plan authorizes.

Schedule a Free Care Consultation

Talk with our team about your family's schedule, the type of non-medical help you want and possible payment arrangements. There's no obligation to book care.

Companionship · Personal Care · Homemaker · Private Duty · Non-Medical Transportation

CALL OR TEXT
(260) 450-7038
tlovehomecareservices.com

Please note: Your plan and case manager determine coverage and authorization. T Love does not make eligibility or payment decisions. T Love Home Care Services provides non-medical home care (companionship, personal care, homemaker, private duty and non-medical transportation) in Allen and Marion counties, Indiana.