Section 1557 Notices - 903 Physical Therapy PLLC

[CONFIRM] Based on the HHS OCR sample Notice of Nondiscrimination (https://www.hhs.gov/sites/default/files/notice-non-discrimination-english.pdf). HHS blocked automated download of its official PDFs, so compare this against the official versions at https://www.hhs.gov/civil-rights/for-providers/resources-covered-entities/index.html before posting.

Discrimination is Against the Law

903 Physical Therapy PLLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. 903 Physical Therapy PLLC does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

903 Physical Therapy PLLC:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).

- Provides free language assistance services to people whose primary language is not English, which may include qualified interpreters and information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Brandi Hesse, Owner and Civil Rights Coordinator, 903 Physical Therapy PLLC, 809 N Union St, Ste C, Whitesboro, TX 76273, 903-564-4300. If you believe that 903 Physical Therapy PLLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Brandi Hesse, Owner and Civil Rights Coordinator, 809 N Union St, Ste C, Whitesboro, TX 76273, 903-564-4300. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Brandi Hesse is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, D.C. 20201; 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

This notice is available on our website: https://903physicaltherapy.com [CONFIRM once posted]

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services (45 CFR 92.11)

ATTENTION: If you speak a language other than English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 903-564-4300 (Whitesboro) or 903-421-1786 (Gunter), or speak to your provider.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También se dispone de ayuda y servicios auxiliares adecuados para proporcionar información en formatos accesibles. Llame al 903-564-4300 o al 903-421-1786, o hable con su proveedor.

[CONFIRM - TAGLINES CAVEAT] Section 1557 calls for taglines in the top 15 non-English languages in Texas. Only English and Spanish are included here; get the remaining official translations from the HHS page above. Also confirm the current enforcement status of the 2024 Section 1557 rule (parts have been challenged in court).