Quensetta Adams

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Science Curriculum AI Evaluator

Professional Summary

I lead assessment scoring teams, design curriculum, and review AI outputs against written requirements. At Data Recognition Corporation, I help scorers apply detailed rubrics across batches, resolve scoring differences, and use evidence to explain ratings. I bring that same attention to detail to AI-assisted learning projects, where I check whether an output follows instructions, supports the learning goal, and fits its audience.

Core Evaluation Skills

Rubric-based scoring | Inter-rater calibration | Double-scoring and discrepancy resolution | Batch quality review | Curriculum and assessment design | Prompt and AI output evaluation | Policy and SOP adherence | Escalation and human handoff | Written feedback and corrective next steps

Assessment and Curriculum Experience

Team Lead, Seasonal | Data Recognition Corporation

Indianapolis, IN | May 2017–Present

- Lead teams of 15–20 scorers per project in ISO 9001-certified scoring environments. Coach reviewers to apply detailed scoring rubrics and follow confidentiality procedures across batches.
- Double-score samples and lead pair-calibration sessions. Resolve rating differences by returning to the relevant rubric criteria and explaining how the response meets them.
- Review validity indicators and scoring trends to identify recurring errors and inconsistencies. Use the findings to direct coaching and recommend retraining where needed.

Curriculum Manager and Adjunct Instructor | Ivy Tech / Ivy Bridge / MedTech

2006–2020

- Authored 31 official curricula and lessons with assignments and scoring rubrics. Designed and taught workforce and technology courses in online and classroom settings.
- Led learning management system implementations and helped instructors, staff, and learners use new tools and follow course requirements.

Education and Credentials

M.S., Information Systems | Washington University in St. Louis

B.S., Marketing | Indiana University Bloomington

Generative AI Mastermind Certificate | Outskill

Google AI Essentials | Prompt Engineering coursework, Coursera | Six Sigma Green Belt

AI Consulting, AI Agent Builder, and Micro Drama Ad programs | AI InnoVision, in progress

AI Project Work

- **Published Author, Thinking Creatures™ —** Write a screen-free STEM and AI-literacy series for ages 4–8. Check that stories and activities explain concepts in age-appropriate language and that the visuals support what children are learning.
- **Thinking Creatures™ Game Prototype —** Built an interactive prototype for children ages 4–8 using Claude and Base44. Revised activity directions and screen flow as I checked how each task supported its learning goal.
- **AI Visual and Multimedia Review —** Review generated illustrations and short videos against prompts, character guides, and storyboards. Flag issues with on-image text, visual continuity, tone, or scene fit, and document specific revisions.

Additional Professional Experience

AI Consultant and AI Generalist | Illuminated IQ, LLC

Indianapolis, IN | August 2025–Present

- Test chatbots, voice agents, and workflow prototypes against prompt instructions and approved knowledge. Check tone, scope, handoff rules, and the next step. Flag unsupported details and refine instructions or settings when outputs miss the intended behavior.

Call Center Operations Manager | Corporate Employee Resources (Maximus Partner)

Remote | May 2020–June 2024

- Led remote teams of 12–50+ agents in statewide public health programs and maintained 98% QA compliance. Developed SOPs and coached teams on policy adherence and escalation decisions.

Customer Experience Specialist | GEICO

Indianapolis, IN | June 2024–August 2025

- Handled 50+ daily customer conversations using AI-assisted knowledge tools. Verified policy details and explained available options and next steps in plain language.

Earlier technology leadership — Led technology implementations and training at Cummins, St. Jude Children's Research Hospital, and Thomas & Betts.

AI and Learning Tools

ChatGPT, Claude, Gemini, Base44, GrowthHub365, NotebookLM, Canva, Canvas, Moodle, and Genesys Cloud