EUROWEST

# Privacy Policy & Personal Data Processing

Pursuant to Articles 7 and 9 of the General Data Protection Regulation (GDPR / EU Regulation 2016/679), as well as the corresponding provisions of Greek Law 4624/2019, the company EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A., with Tax Identification Number (TIN) 800548620 and registered office in Patras (71 G. Papandreou Avenue), collects, processes and stores your personal data for the purposes set out below.

## Purposes of Processing

The primary purpose of processing is the conclusion and maintenance of an insurance contract and the management of insured events undertaken by EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A. pursuant to that contract. More specifically, the purposes are:

**a.** Assessment of risk in the context of concluding the insurance contract I have requested, determining its general and specific terms, and setting the corresponding insurance premium.

**b.** Management of the insurance contract throughout its term and following its expiry, including the assessment, review and settlement of insurance claims if an insured risk materialises, and/or payment of the amount (insurance benefit) provided for in the contract terms.

**c.** Compliance by EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A. with obligations imposed by the legislative and regulatory framework in force from time to time, and the prevention of insurance fraud.

**d.** Investigations that EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A. may conduct in connection with my other insurance applications, whether past or future.

**e.** Communication with you and the handling of your requests to contact our Company, or of complaints or grievances you submit in connection with the services we provide.

## Legal Basis for Processing

**a.** Processing is necessary for the conclusion and performance of the insurance contract and/or is based on your consent following specific information provided to you (ordinary personal data).

**b.** Processing is carried out with your consent following specific information provided to you (special categories of personal data).

**c.** Processing is necessary for the Company to comply with obligations under the applicable legal and regulatory framework.

**d.** The Company’s legitimate interest in preventing fraudulent acts against it and/or in establishing, exercising and defending its legal claims.

**e.** Processing is necessary to pursue the Company’s legitimate interest in improving its operations and services.

## Sources of Information

EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A. collects my personal data contained in my insurance application, the documents and supporting evidence accompanying it, and any other data that I have disclosed or may disclose in the future, whether orally or by any other means, in writing or

electronically, through its employees, cooperating insurance intermediaries, intermediary companies and associates, other persons authorised by me, or through its website.

In addition, exclusively for the fulfilment of the purposes specified in the “Purposes of Processing” section, EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A. requests and collects my data from third parties, whether or not they cooperate with the Company, including, indicatively, loss adjusters or experts, insurance intermediaries, insurance companies and public authorities.

### Categories of Data Processed

The processing of my data by EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A. includes the following categories:

**a.** Identification data, e.g. first name, surname, date of birth, identity card/passport number, Greek Social Security Number (AMKA) and Tax Identification Number (AFM).

**b.** Contact data, e.g. email/postal address, telephone numbers and fax numbers.

**c.** Payment data, e.g. bank accounts, debit/credit cards and other bank cards.

**d.** Insurance data — data necessary to conclude and manage the insurance contract, e.g. financial/asset information, driving history, road traffic accident incidents, employment/professional activity data, health data, etc.

**e.** Claims settlement data — data necessary to manage reported insured events, which may be included in an insurance application, loss notification, claim for compensation, and accompanying documents/supporting evidence.

### Recipients

My data may be transferred to:

**a.** Other insurance companies following the submission of a lawful request.

**b.** The central offices of the EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A. group and companies affiliated with it, for statistical purposes.

**c.** Public and judicial authorities within the EU.

**d.** The Hellenic Association of Insurance Companies.

**e.** Service providers cooperating with the Company within the EU, in connection with the lawful operation of the insurance contract, such as insurance intermediaries, lawyers, investigators or loss adjusters/experts, etc.

### Retention Period

EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A. will collect, store and otherwise process my data for up to twenty (20) years following the termination or expiry of the insurance contract, irrespective of how it ends, and for up to five (5) years if the insurance contract is not concluded, unless legal proceedings remain pending beyond these periods, in which case processing may continue until the proceedings are concluded by a final, irrevocable court decision.

### Rights of the Data Subject

I have been informed that I have the right to withdraw my consent at any time, as well as of the possible consequences of such withdrawal. If consent is withdrawn at the pre-contractual stage, EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A. has the right to refuse to conclude the contract. I have also

been informed of the following rights, subject to the conditions laid down in the General Data Protection Regulation (GDPR / EU Regulation 2016/679) and the corresponding applicable provisions of Greek Law 4624/2019.

In particular, I have the right to access the personal data held, possessed and processed by EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A.; to request the correction of inaccurate or outdated data concerning me or the completion of incomplete data; and to request the deletion of my data from the files of EUROPEAN WESTERN INVESTMENT CONSULTANTS S.A. where their processing is not necessary to achieve the purposes for which they were collected. I also have the right to request restriction of the use of my data if I dispute their accuracy and, finally, to receive the data I have provided myself in a structured, commonly used format.

Any request to exercise the rights set out above must be made in writing and signed. Within 30 days, your request will be fulfilled or you will receive a response stating the lawful reason why it cannot be fulfilled. To exercise your rights, you may contact our Company's Data Protection Officer by email at agency@eurowest.gr or by telephone at +30 2610 313920. You may also contact the Hellenic Data Protection Authority at www.dpa.gr.

### Processing of Data for Marketing Purposes

If you separately provide your express consent, we would like to process your data in order to conduct targeted marketing activities, send company news/newsletters, commercially promote our Company's products, or carry out research on the quality of the services provided by us or our affiliated companies.

To achieve this purpose, your data may be transferred to research companies and promotional-services companies cooperating with us and acting on our behalf. You have the right to object to this processing and may separately withdraw your consent at any time, in writing, without any consequence for your insurance contract or request.