Privacy Policy

Effective Date: November 3, 2026 | Last Updated: November 3, 2026

Elisabet Fountain ("Elisabet Fountain," "we," "us," or "our") respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect information when you visit elisabetfountain.com, request resources, register for The Garden cohorts, inquire about speaking, purchase digital offerings, or otherwise contact us (collectively, the "Services").

1. Information We Collect

Information you provide may include your name, email address, phone number if requested, billing and transaction details, the Garden season or track you select, cohort registration information, communication preferences, and information included in your messages or inquiries. If you purchase a registration for someone else, you may provide that person’s name and contact details so we can administer the gift or enrollment.

When you access the website or open emails, we or our service providers may also receive technical information such as IP address, browser or device type, approximate location derived from IP address, pages viewed, dates and times of access, and email interaction data. These details depend on the technologies enabled on the website and email platform.

Payment transactions are handled by our payment-service providers. We ordinarily receive transaction confirmations and limited payment details, not your full payment card number.

2. How We Use Information

- Respond to questions, speaking inquiries, and service requests.
- Process orders and payments; verify registration; manage cohort capacity, gifting, participation, and access to materials.
- Send confirmations, scheduling details, workbooks, Zoom links, cohort communications, and other service-related messages.
- Send marketing emails or promotional text messages where legally permitted and, when required, with your affirmative consent.
- Maintain, secure, troubleshoot, and improve the website, communications, and customer experience; prevent misuse; and comply with applicable laws.

3. Email and Text Communications

If you request a free workbook or register for a cohort, we may send the messages needed to fulfill that request. Those transactional or program messages are separate from optional promotional communications. Where required, we will ask you to opt in before sending marketing emails or text messages. You can unsubscribe from marketing emails using the link in those messages or by contacting us. If we introduce

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marketing texts, we will provide applicable consent language and opt-out instructions before sending them. Opting out of promotions does not necessarily stop essential registration or service notices.

4. Free Workbook and Other Downloads

If you provide your contact information to receive a complimentary workbook or other free resource, we use that information to deliver the requested material, confirm delivery, and respond to related questions. Any additional marketing uses will be handled in accordance with your preferences and applicable law.

5. Third-Party Service Providers and Links

We may share information with trusted vendors to support website hosting, customer relationship management and email delivery (including GoHighLevel and related service providers), payment processing, video meetings (including Zoom), file delivery, analytics if enabled, and technical support. These providers may process information under their own terms and privacy notices. We may also disclose information when required by law, to protect rights or safety, or in a business transition as legally permitted.

Links to third-party websites, including Amazon for book purchases, lead to services we do not control. Purchases and data provided on those sites are governed by their own privacy policies and terms.

6. Cohort Participation and Possible Recordings

The Garden may include live online group sessions. Sessions may be recorded only after appropriate advance notice and consent are obtained from participants as required by applicable law. We may process limited participation information, such as attendance and communications needed to administer the cohort. We do not intentionally request sensitive medical or mental-health records through our registration platform. Please avoid submitting sensitive personal details through website forms or email.

Because group sessions involve other participants, information you choose to share aloud may be heard by them. We ask all participants to respect confidentiality, but cannot guarantee actions taken by other attendees. Recording or publishing participant images, names, quotations, or voices for external promotion requires separate appropriate permission.

7. Cookies and Similar Technologies

The website and its service providers may use essential cookies or similar technologies for operation, security, preferences, and performance. If analytics or marketing tracking tools are later enabled, this policy and any required notices or consent controls should be updated before deployment. You may be able to manage cookies through your browser and, where provided, website controls.

8. Data Retention and Security

We retain information for as long as reasonably necessary for the purposes described here, including participant records, customer service, accounting, legal compliance, security, and dispute resolution. We use reasonable administrative and technical measures to protect information, but no internet transmission or storage method is completely secure.

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9. Your Choices and Privacy Requests

You may ask to access, correct, or delete information we hold about you, or update your communication preferences, by emailing elisabetfountain@gmail.com. We will review requests and respond as required by applicable law. Some data may need to be retained for lawful business, accounting, safety, or recordkeeping purposes. Additional rights may apply to you based on where you reside.

10. Children's Privacy

The website and Services are not directed to children under 13. We do not knowingly collect personal information from children under 13. If you believe a child has submitted personal information, contact us so we can review and take appropriate action.

11. Changes to This Policy

We may revise this Privacy Policy as our Services, technology, or legal obligations change. We will post the revised version on our website with a new "Last Updated" date. Material changes will be communicated as required by applicable law.

12. Contact Us

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