Viking Attachments

Limited Warranty Statement & Registration

This document summarizes the limited warranty registration process and warranty terms for equipment purchased from Viking Attachments LLC.

Warranty coverage applies only to the original purchaser and begins on the date of retail purchase shown on the invoice, bill of sale, or purchase agreement.

This warranty statement does not replace the final sales invoice, purchase agreement, OEM warranty documents, or written warranty documents issued for a specific machine or component.

Warranty Overview

- Coverage: Viking Attachments LLC warrants eligible products sold in new condition by Viking Attachments LLC or an authorized representative to be free from defects in workmanship and materials during the stated warranty period.
- Warranty Period: Unless a specific written warranty states otherwise, the standard warranty period is one (1) year from the original retail purchase date.
- OEM Components: Components manufactured by third-party OEM suppliers may be covered under the applicable OEM warranty. OEM warranty coverage, claim handling, and approval remain subject to the OEM terms.
- Non-Transferable: Warranty coverage is limited to the original purchaser and is not transferable unless approved in writing by Viking Attachments LLC.
- Warranty Claims: To begin a claim, the purchaser must provide proof of purchase, product model, serial number, description of the issue, operating conditions, photos or videos if requested, and any supporting service records.

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Service and Claim Handling

- Warranty work must be reviewed and authorized by Viking Attachments LLC before repair, replacement, return shipment, or field service begins.
- Any defective part replaced under warranty may become the property of Viking Attachments LLC or the applicable OEM supplier.
- Shipping, freight, inspection, diagnostic, labor, downtime, and travel costs are handled according to the final written warranty terms for the product and claim.

Limitations of Warranty

- This limited warranty does not cover products or components that have been misused, abused, improperly installed, improperly maintained, improperly repaired, modified without authorization, operated outside published specifications, or damaged by accident, neglect, contamination, improper storage, improper handling, or normal wear.
- Warranty coverage does not apply to damage caused by operator error, incorrect hydraulic pressure or flow, excessive back pressure, contamination, improper grease or lubrication practices, incorrect attachment setup, improper carrier matching, unauthorized welding or fabrication, or failure to follow operating and maintenance instructions.
- Normal wear items, consumables, seals, hoses, fittings, fasteners, pins, bushings, adapters, wear plates, cosmetic damage, paint damage, and accessories may be excluded unless a separate written warranty states otherwise.

Excluded Conditions

- O-rings, seals, hoses, fittings, fasteners, and normal wear items.
- Damage caused by dry operation, impact, overload, improper mounting, incorrect hydraulic setup, or contaminated hydraulic oil.
- Cosmetic damage caused by rough handling, freight damage, storage, exposure, or normal jobsite use.
- Repairs performed without prior written authorization from Viking Attachments LLC.
- Downtime, lost revenue, loss of productivity, rental charges, consequential damages, or business interruption.

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Disclaimer of Warranty

- To the fullest extent permitted by law, Viking Attachments LLC disclaims all implied warranties, including implied warranties of merchantability and fitness for a particular purpose, except where such disclaimer is prohibited by applicable law.
- Under no circumstances shall Viking Attachments LLC be liable for indirect, incidental, special, consequential, punitive, or economic damages, including loss of profits, downtime, rental costs, business interruption, or loss of use arising from any defect, claim, repair, delay, or performance issue.
- All sales are governed by the laws of the State of Louisiana unless a separate written agreement states otherwise.

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Warranty Registration

Complete and submit this registration form after purchase. Attach a copy of the invoice or bill of sale.

Customer / Company Name *

Contact Name *

Phone Number *

Email Address *

Street Address

City

State / Province

Postal / Zip Code

Product Model *

Serial Number *

Place of Purchase *

Date of Purchase *

Invoice / Bill of Sale Number

Date of Completion

Issue Description / Notes

I certify that the information provided is accurate and that the product has been operated and maintained according to applicable instructions and specifications.

Signature: _____ **Date:** _____

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